

# WCHN Security Questions

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1. Open a browser and enter <https://access.wchn.org>
2. At the login page enter your WCHN credentials:



A message will be displayed that will tell you about the WCHN "Security Enhancements".

## Security Enhancements

**Please note:** To further protect the security of your information on our website, we've made some changes to our account login.

**Keep Your Information Safe**


- ▶ A new way to protect your identity
- ▶ Adds a layer of protection to your account, as an additional level of security

**How Does It Work?**

**Lets us know it's really you** - If you sign in from a computer we do not recognize, we will make sure it is really you by asking a security question that only you can answer to verify your identity.

**What are the next steps?**

- ▶ Select and answer 3 security questions
- ▶ Register your computer
- ▶ Confirm your settings

3. Click  when you have finished reading.

## Enrollment

- You will have to select and answer 3 security questions. “Remember your answers as you will be asked for them each time you log in from a different computer”.

The screenshot shows the Western Connecticut Health Network login page. At the top left is the logo for Western Connecticut Health Network, which includes Danbury Hospital and New Milford Hospital. At the top right, it says 'SECURED BY RSA'. The main heading is 'Select and Answer your Security Questions'. Below this, there is a note: 'When you sign on from a computer we do not recognize, you will be asked to answer a security question in order to verify your identity. [How does it work?](#)'. A grey bar contains the text 'Select and answer 3 security questions' and '\* = Required Fields'. Below this, there is a note: 'Note: Your answers should be no more than 30 characters (no symbols)'. There are three questions, each with a dropdown menu and an answer field. Question 1: 'What is the first name of the maid of honor at your wedding?' with the answer 'Wilma'. Question 2: 'What was the nickname of your grandfather?' with the answer 'Freddie'. Question 3: 'What was the last name of your favorite teacher in final year of high school?' with the answer 'Rubble'.

- Once you have chosen and answered your 3 questions you will be asked to remember or not to remember the computer you are signing in from.
  - If you answer **YES** that computer will be remember so the next time you login you will just have to enter your network credentials.
  - If you answer **No** you will be asked to answer one of the questions.

The dialog box asks 'Would You Like Us to Remember this Computer? [Learn More](#)'. There are two radio button options: 'Yes, I plan on using this computer to access my account in the future' and 'No, This is a public computer or one I do not plan on using often to access my account.'.

- Once you have answered Yes or No then click

**Continue**